



*The Maronite Sisters of the Holy Family Village*

# AGED CARE COST AND PAYMENT ARRANGEMENT

**From 1st November 2025 the basic daily fee is \$65.55 Per day. This fee reviewed by the Department of Human Services every March and September.**

#### Available payment methods:

- Direct debit
- Online transfer
- Credit card or debit card
- Arrange the pension of the resident to be deposited straight to Maronite Sisters account
- NO CASH

## RESIDENTIAL PERMANENT CARE

As a permanent resident in aged care, there are different types of fees and charges that apply to you. These are:

### 1. Basic Daily :

- ◆ Paid by **all residents**.
- ◆ Covers cost of daily living such as meals, cleaning, laundry, and utilities.
- ◆ Set at 85% of the single basic age pension.

### 2. Hotelling Contribution

- ◆ Means-tested.
- ◆ Tops up basic daily fee. Covers enhanced daily living costs (e.g. meals, laundry, cleaning).
- ◆ Assessed by Services Australia.
- ◆ Indexed annually on 20 September

### 3. Non-clinical care contribution

- ◆ Means-tested.
- ◆ Applies to those paying the full hotelling contribution.
- ◆ Covers personal care (e.g. bathing, mobility assistance).
- ◆ Daily and lifetime caps apply.

### 4. Accommodation costs:

- ◆ Depends on the room price and resident's financial means.
- ◆ Can be paid as:

⇒ **RAD (Refundable Accommodation Deposit).**

If you pay a lump sum, we can keep 2% of your lump sum per year (retention). This amount is not refunded when you leave care. After 5 years in care, no further retention amounts will be deducted from your RAD.

⇒ **DAP (Daily Accommodation Payment):** indexed on 20 March and 20 September each year. Indexation does not apply to daily accommodation contributions (DAC).

⇒ **Combination** of RAD and DAP

### 5. Higher Everyday Living Fee (HELFF):

- ◆ Optional.
- ◆ Covers premium services (e.g. streaming TV, private transport). Requires a separate HELF agreement to be signed by you.

**Note:** if you can afford to, you will contribute towards your care through a means test care fee.

If your income and assets are below a certain amount, the Australian Government will assist you with the accommodation, hotelling and non-clinical care contributions and costs.

### Financial hardship assistance

- ◆ If you can't afford your aged care fees for reasons beyond your control, you can apply for financial hardship assistance. You must meet certain eligibility criteria and will be assessed on your specific circumstances. If you're approved for assistance, the government will pay some (or all) of your fees.

### Our payment policy

- ✗ Advanced monthly payment
- ✗ Net 7 days from the date of invoice issue
- ✗ Late payment interest may be charged on overdue amounts



## RESIDENTIAL RESPITE CARE

If you enter the aged care for respite care (max. 63 days) you only have to pay:

- ▶ **Basic Daily Fee**
- ▶ **Higher Everyday Living Fee (HELFF): optional**

### COST OF ROOMS

- Single Room with a Private bathroom - \$ 500,000.00
- Single Room with a Shared bathroom - \$ 450,000.00
- Shared room with private bathroom - \$ 400,000.00
- Shared Room with a Shared bathroom - \$ 350,000.00

### Confirm your fees with a means assessment

To confirm your aged care fees you will need a means assessment. If you choose not to have your means assessed, you will not be eligible for assistance with your accommodation and we can ask you to pay:

- the full hotelling contribution and non-clinical care contribution, **and**
- the accommodation price you agreed on before you entered care.

You can confirm your cost by accessing the below link:

[Residential Aged Care Calculation of your cost of care form \(SA457\)](#)

You should arrange this as soon as possible as this process takes time.