

Editor's Note

Hi everyone and welcome to the summer edition of our newsletter.

These past few months we have introduced some new activities for our residents to enjoy, among them: Aqua paint, Boche floor game,

Men's Coffee Hub, Ten Pin bowls and Mandala colouring. Our residents are responding well to the new additions.

Our Bus outings have proven to be a great success with all participants.

We would like to invite you to assist us in sorting out your loved ones' wardrobes to ensure residents have the correct attire for the right season.

Lastly, to all the families and carers who participated in the recent November Family Meeting, we would like to thank you for all your support, kind comments and good feedback.

Your comments are important to us to ensure we continue to provide the best quality of care to your loved ones.

Until we meet again, stay safe and happy!

**Raquel Podesta
(Diversional Therapist)**

SUMMER

Melbourne Cup Day Residents ART-work and Festivities





Lebanon Independence Day Celebration 2024

We would like to extend our deepest gratitude to all who participated in the special celebration of Lebanon's Independence Day, here at the Maronite Sisters Village.

On the 21st of November, we gathered not only to celebrate Lebanon's independence (22nd November), but also to honour its rich history, its resilient spirit, and its enduring cultural heritage. The prayers, songs, and shared memories of Lebanon brought us all closer together, and it was truly heartwarming to witness the smiles, and the moments of reflection shared among residents, and staff.

A special thank you goes to those who led us in the beautiful prayers, and to everyone who sang along to the traditional Lebanese tunes. Your voices and participation filled the chapel with joy and nostalgia, reminding us of the importance of heritage and unity.

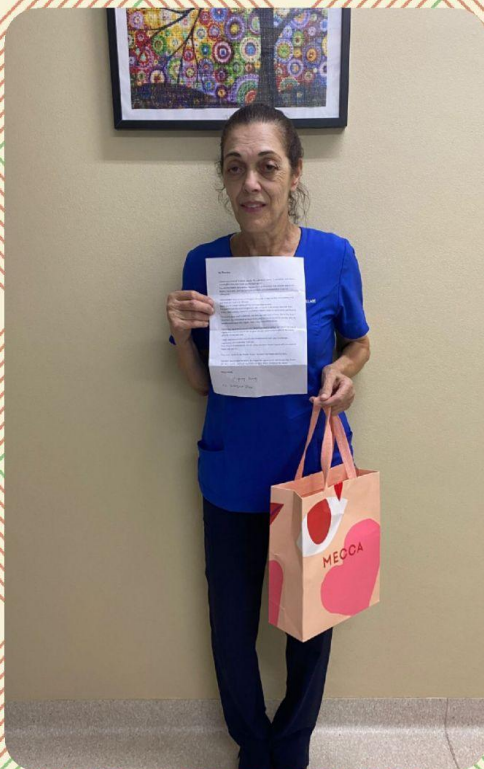
Thank you once again for your participation and for making this day so special. We look forward to continuing to share these moments together, celebrating culture, memory, and community.

***With heartfelt appreciation,
Sr Elham, Sr Genevieve, Sr Clara, and Sr Louise***

Student Placement Appreciation Letter presented to:

Therese Nader

V1 Senior Staff Member



hi, Therese

I have been pleased to assist you for the past three weeks. It was short, but it was a meaningful time, and thank you for leading me.

You are my mentor as a senior. You are more professional than anyone else in the facility, hard work, and you love your patients and are always kind to all our colleagues.

I have worked as a computer designer all my life. It was my first time working in a new field. So I had a lot of fears.

Thank you for always kindly letting me know step by step.

I learned this job because my parents will immigrate to Australia next year from Korea. Unfortunately, however, my father's health began to deteriorate significant

I'm an only child, and I'm the only one who can take care of them. But in this field, don't have any information or experience, and this is not my home country, and my parents can't speak any English. That's why I started this study.

Tomorrow, my practice is over and I have to go back to school and finish the rest of my studies. I don't know if I will be given the job opportunity to work in this facility after my studies are over.

I hope I will have another opportunity to continue to learn your knowledge, experience, and leadership from you. Even if such an opportunity did not come, the three weeks I spent with you were happy and worth it.

First of all, I'd like to say thanks to you. You were my Habibi and my hero.

I present you my favorite scent, so I hope that a good scent will always stay in your life like a candle, and I will say a little bit early "Mery Christmas My Habibi"

Many thanks.

Miyang Kang

P.s 75475uct 000

St Maroun's College

Students Christmas Visit 2024

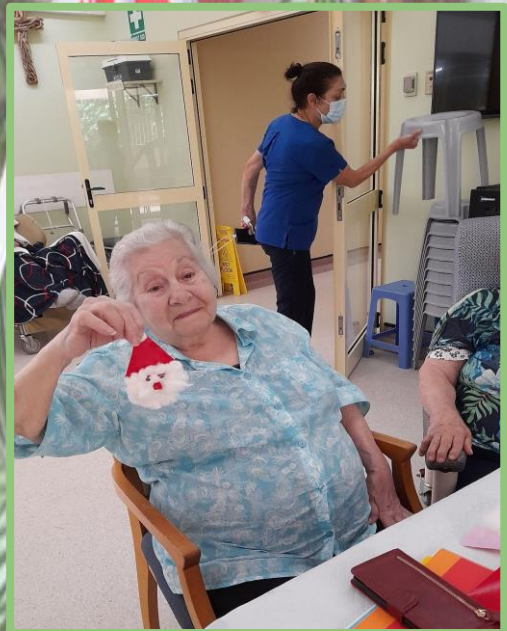
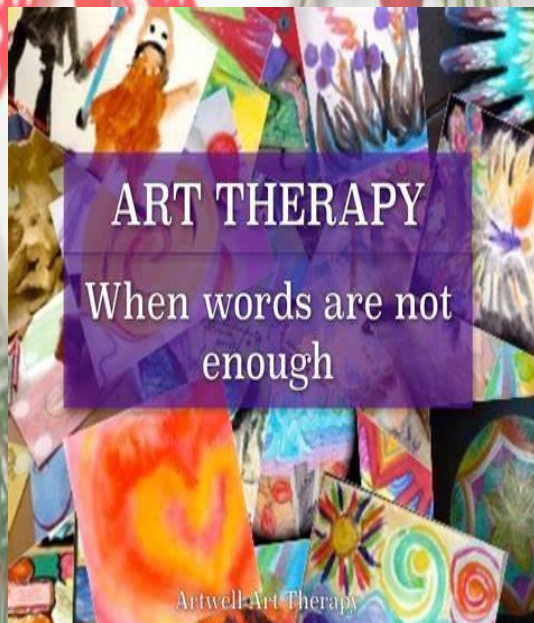


V2 Residents & their Families

“Happy & Busy Enjoying Christmas Crafts and arranging our Christmas Tree”



V1 Residents enjoying
“Christmas Art & Crafts”



Best Of Luck



Dearest Rose,

**Let the Sun light up your way to prosperity,
and let the wind carry you there!**

Wishing You all the success in the world

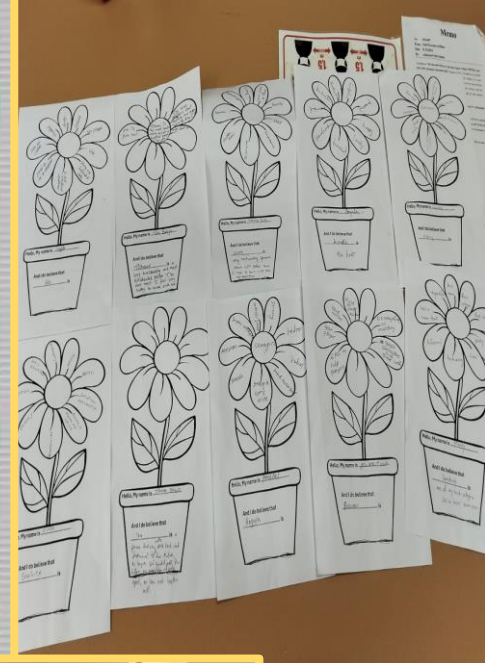
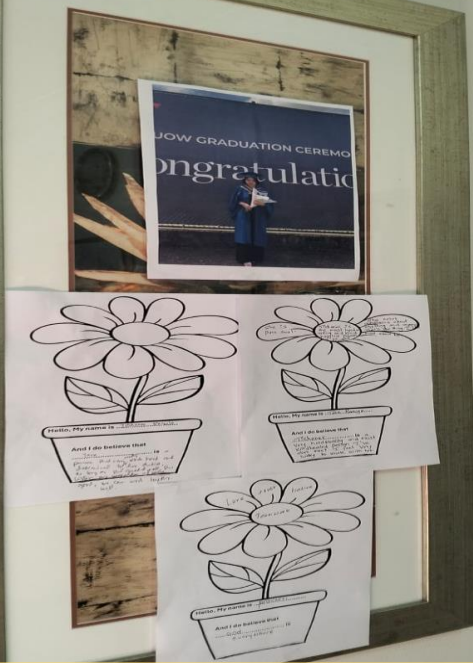
For today and for the many tomorrows!

With Love and appreciation

Maronite Sisters Residents, Staff and Management



OUR SWEET STAFF!



V1 - Residents Christmas Party

2024



V2 Christmas Party

2024



Happy 80th Birthday
Farid Ayoub



Maronite Sisters Staff Christmas Party 2024


MASSAYA
AUTHENTIC LEBANESE CUISINE





**Maronite Sisters of the Holy Family Village
Employee of the Year 2024**

Congrats



V1

*Therese Nader
(Nursing Assistant)*

Congrats



V2

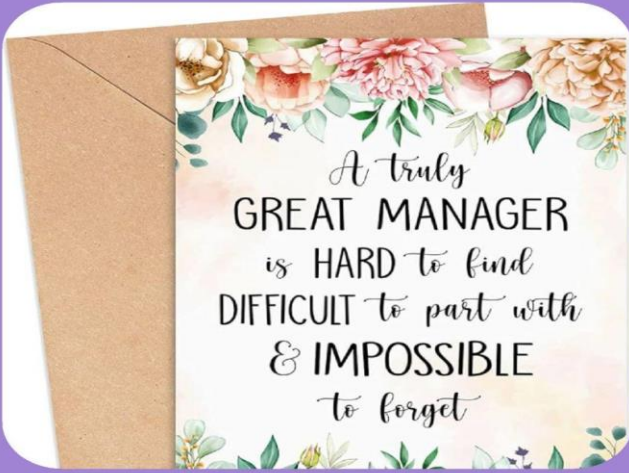
*Hyojeong Kang "Morley"
(Care Manager)*

In recognition of your exceptional performance, dedication, and commitment throughout the year 2024.

Your outstanding contributions and dedication have made a significant impact on the success of the team and the Maronite Sisters Village.

FAREWELL TO OUR DEAREST CARE MANAGER

MONIKA



WITH LOVE AND APPRECIATION MARONITE SISTERS MANAGEMENT, STAFF AND RESIDENTS

Quality on Clinical

CONGRATULATIONS

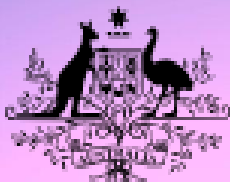
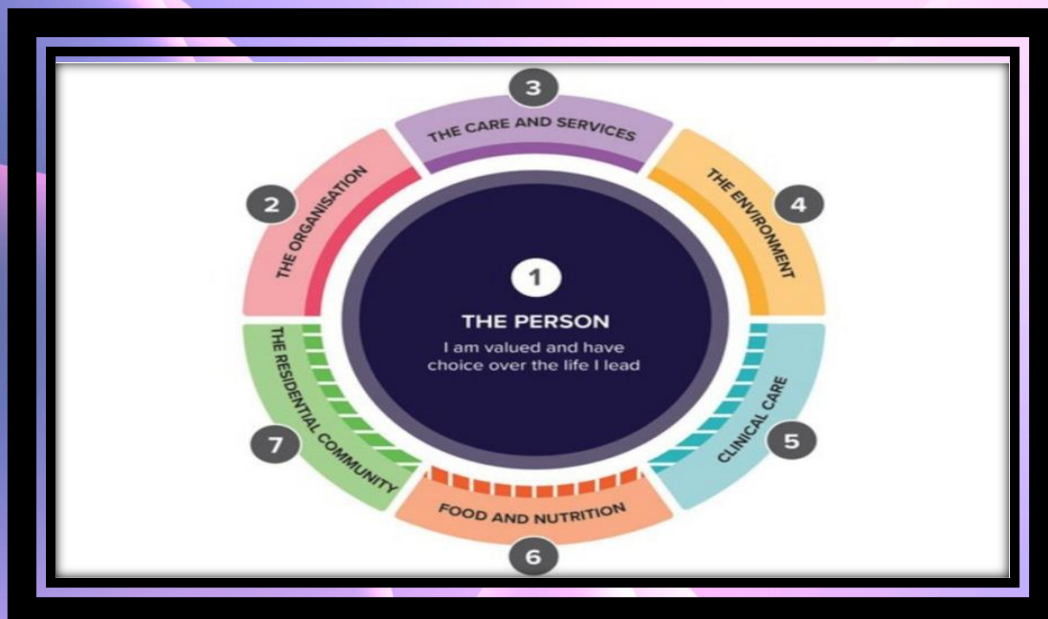
We would like to Congratulate and welcome Nisha Shrestha as Registered Nurse In-Charge of Village 1.

Nisha is no stranger, having worked in Village 1 for over 3 years. She has a wealth of knowledge and expertise, and we trust she will be able to guide staff in the right direction.

IT IS OFFICIAL

The Strengthened Aged Care Quality Standards are designed to improve outcomes for older people and set clear expectations for providers in delivering quality aged care.

Final draft of the Strengthened Quality Standards has been approved and will be effective on the 1st of July 2025 – Stay posted for more information to come



Australian Government

Department of Health and Aged Care

INFECTION PREVENTION AND CONTROL

During this time, it is important to remain vigilant in maintaining

the health and safety of our residents.



To ensure the well-being of all, it is important that everyone continues to follow all infection prevention and control practices:

1. **Hand Hygiene:** Please wash your hands thoroughly with soap and water or use hand sanitizer upon entry and exit from the facility and before and after interacting with any resident.
2. **Face Masks:** Masks are required in certain areas and are strongly recommended in others, especially if you have any symptoms or have been exposed to a known case of infection.
3. **Symptom Monitoring:** If you are feeling unwell or have any symptoms of illness, we kindly request that you postpone your visit until you are fully recovered.
4. **Vaccinations:** We encourage all staff, residents and visitors to stay up to date with their vaccinations, including flu and COVID-19 shots, as these measures significantly reduce the risk of transmission.
5. **Physical Distancing:** Whenever possible, please maintain safe physical distancing to help prevent the spread of germs.

Our team continues to work diligently to but your cooperation in these practices is vital in ensuring the health of your loved ones and the broader community.

Let us all work together to maintain a clean and safe environment for everyone.

**INFECTION
PREVENTION
AND CONTROL**



Highlights of the year 2024

January

➤ **Residents Consent Form:** was inserted on LeeCare to ensure digital copy and reduce the use of paper documents

February

➤ **Menu Review:** for this year's menu improvement, the dietician met face to face with residents to collect their feedback and suggestions in addition to audits and information gathered formally

March

➤ **Quality and Clinical Governance Committee meetings:** new structure was initiated to formalise managers' report and ensure all areas are covered

➤ **Residents Advisory Body Election:** on the 06 and 12 of March. One resident from each Village was elected

➤ **Mother General's visit:** who was satisfied with the care and services provided by the Village

April

➤ **Yearly Residents Experience Survey:** survey completed by external government agency on the 16 and 17 of April 2024 with very positive feedback and 4 Stars rating

May

➤ **Food safety Audit:** conducted on 02.05.24 with an excellent result (score A)

June

➤ **Village Magazine:** was completed and printed, showcasing the journey of the Maronite Sisters in Australia and the development of the Maronite Sisters Villages

➤ **Staff Classifications as per the new Enterprise Agreement:** changes from CSE to PCW, AIN to NA and CSE2 to PCW-Med

July

➤ **Residents Advisory Body first meeting:** successfully completed with positive feedback on the 19 July 2024

➤ **Staff Pay Increase:** historical increase in staff pay rate was adopted

➤ **Lifestyle:** Introduction of daily Maronite Catholic mass in V2

August

➤ **Physiotherapy:** physiotherpists started to attend both Villages (2 days in each Village) following trial phase starting in May 2024.

September

➤ **Increase In Number of Staff:** additional PCW added for night shift and additional PCW-Med added for afternoon shifts, with increase in current PCW-Meds hours and changes to RN-PM job description

October

➤ **New Equipment Purchased:** Five king single low-low beds, two microwaves, one medication fridge, two laptops, and eight air mattresses and new iPad for Medication Management.

➤ **Loss and Grief Program:** A new program developed to support residents facing loss and grief

November

➤ **Introduction of the Aged Care IPC guide:** policies and procedures updated accordingly

➤ **Introduction of NOK program:** in collaboration with local police for ensuring the safety of residents with wandering behaviours

December

➤ **Successful Staff Christmas Party's celebration:** with award given to 2 staff of the year (Therese and Morley)

➤ **Residents Christmas Party's celebrations:** achieved with success and in absence of lockdown



Farewell to an Incredible Secretary

It is with mixed emotions that we bid farewell to Mailene, our extraordinary secretary in V2. Her dedication, professionalism, and positive energy made an immense impact on all of us including residents and families. Mailene not only was the backbone of the front desk in V2, but she was also a source of “Joy”, support, and brought kindness and calm in every situation.

Mailene, as you move on to the next chapter of your journey, know that your contributions will always be remembered, and your absence will be felt. We wish you success and happiness in all that lies ahead.

Thank you for being such a fantastic part of our team.

Best of luck, and farewell.

We would also like to take this opportunity to welcome to our Maronite Sisters family our new Secretary in V2 Diana Alvarado. We wish her the best of luck and success in her new role.

Maronite Sisters Management, Residents, and Staff

Village 1 Redevelopment



SSDA was submitted to the state department in December 2024, awaiting approval. De-bedding of V1 will commence once approval is received and construction plan is finalised.

The design of the new building reflects the Lebanese heritage and culture and provides comfortable and modern living environment for the residents.

An Architect from Jackson Teece is working with all consultants and following up the SSDA approval to ensure compliance with Australian building standards. *Construction commencement is estimated between late 2026 to early 2027*

Merry Christmas from Maronite Sisters Management and Staff



As we celebrate the beauty and wonder of the Nativity, let us remember the most powerful gift of all - Love. The birth of Jesus reminds us of the boundless love that unites us all, a love that transcends time, distance, and differences.

May your holiday season be filled with Love, joy, peace, and the warmth of family and friends. We appreciate your support, your ongoing collaboration, and all the wonderful moments we've shared throughout the year 2024.

As we celebrate this joyous time, we look forward to more happiness, and good opportunities in the year ahead. Thank you for being such an important part of our Maronite Family.

On behalf of the entire Maronite Sisters team, we want to extend our warmest Christmas wishes to you and your loved ones.

Merry Christmas, and New Year filled with hope, success, and endless possibilities!

With God's Blessings,

**Sr Elham, Sr Genevieve, Sr Clara & Sr Louise and all the staff at the
Maronite Sisters Village**